



September 1, 2020

Dear Valued Customer:

### We're Moving – But Not Too Far

Due to construction, our 423 Washington Street Brighton branch will relocate to 413 Washington Street in Brighton. This space at 413 Washington Street will allow us to continue to provide you with the same superior service from the same friendly faces you've come to know at the current Brighton branch. This new location is right down the street from our original location. The Brighton branch is being re-developed into a bright, new facility. Look for dedicated customer parking behind the new facility.

With this relocation comes the introduction of new technology: MyTeller<sup>SM</sup> - an interactive teller service. MyTeller<sup>SM</sup> combines the technology of an ATM with the human touch of personal teller service. Our same Branch staff and MyTeller<sup>SM</sup> service will be available to assist you with all your needs. Plus, the MyTeller<sup>SM</sup> technology provides you with extended hours.

**Our last day of operations at the 423 Washington St Branch will be Friday, November 27, 2020. We'll reopen at our 413 Washington St location on Monday, November 30, 2020.**

Current branch location:	New branch location:
423 Washington St Brighton, MA	413 Washington St Brighton, MA

We invite you to come visit us at our 413 Washington Street location. Hours at the new location are as follows:

	Lobby	MyTeller <sup>SM</sup>
<b>Monday -Thursday</b>	9:00am – 4:00pm	7:00am – 7:00pm
<b>Friday</b>	9:00am – 5:00pm	7:00am – 7:00pm
<b>Saturday</b>	9:00am – 12:00pm	8:00am – 2:00pm
<b>Sunday</b>	Closed	10:00am – 2:00pm

We look forward to serving you at 413 Washington Street, as well as all of our other Berkshire Bank branch locations across our network. We are dedicated to providing you with excellent service and we are committed to making this transition as seamless as possible. Please feel free to contact the Brighton branch at 617.783.5214, if you have any questions.

Thank you for being a loyal Berkshire Bank customer. We look forward to continuing to meet your individual financial needs, whatever they may be. Life is exciting. Let us help.

Sincerely,

Brian Sullivan  
SVP, Branch Banking

60 State St, Boston, MA 02109 • 800.773.5601