



March 28, 2024

Dear Valued Customer:

At Berkshire Bank, we are committed to delivering an outstanding customer experience. We regularly evaluate our financial center network to align with your needs and those of the community, offering a full suite of digital banking solutions and an evolving financial center network.

With this in mind, we have decided to consolidate the 596 Hartford Pike financial center in Dayville into our 536 Providence Rd, Brooklyn, financial center.

Friday, June 28, 2024, will be the last day of operations at the 596 Hartford Pike, Dayville, financial center.

You will continue to receive the same friendly service from our bankers, who remain the trusted advisor you've come to depend on for personalized financial solutions. If you are interested in additional options, we offer flexible banking solutions, including online banking and our mobile app as well as our MyBanker program, tailored to suit your busy life. To learn more about these flexible banking options, go to berkshirebank.com/flex.

Please be advised that Berkshires Bank's primary federal banking regulator is the FDIC. The FDIC does not have the authority to approve or prevent the financial center closing, but you may submit comments concerning the closing and consolidation of our 596 Hartford Pike, Dayville financial center to the FDIC at the following address:

Federal Deposit Insurance Corporation
15 Braintree Hill Office Park, Suite 200
Braintree, MA 02184

Thank you for being a valued client of Berkshire Bank. We look forward to continuing to support you on your journey to achieving your financial goals.

Sincerely,

Brian Sullivan
SVP, Chief Retail Administrative Officer

**Berkshire Bank
financial center that
will relocate:**

596 Hartford Pike
Dayville, CT

**Your new Berkshire
Bank financial center
will be:**

536 Providence Rd
Brooklyn, CT

**Brooklyn has the
following lobby and
drive-up hours:**

Monday – Thursday
9:00 a.m. – 4:00 p.m.

Friday
9:00 a.m. – 5:00 p.m.

Saturday
9:00 a.m. – 12:00 p.m.

**Nearby financial center
locations include:**

344 Prospect St
Moosup, CT

180 Westminster Rd
Canterbury, CT

25 Worcester Rd
Webster, MA

**Visit our website for a
full list of financial
center locations:**

<https://www.berkshirebank.com/locations>

Additional questions?
Call us at 833.BERKBNK