



May 23, 2022

Dear Valued Customer:

Berkshire Bank is committed to delivering an exceptional customer experience. We regularly evaluate our branch network to ensure we are delivering services in a manner that meets your preferences and expectations. We strive to provide you with convenience, a full suite of digital banking solutions and a branch network that evolves with your needs and those of our communities.

We currently have branches in East Greenbush, NY and North Greenbush, NY that are less than four miles away from one another. With this in mind, we have decided to consolidate the East Greenbush branch (which is temporarily closed) permanently into our North Greenbush branch.

The last day of operations at the East Greenbush branch has been scheduled on Friday, August 26, 2022.

Berkshire Bank branch that will relocate:	Your new Berkshire Bank branch will be:
602 Columbia Turnpike East Greenbush, NY 12061	576 North Greenbush Road North Greenbush, NY 12144

Our North Greenbush branch has the following hours for your convenience:

	Lobby	Drive-up
Monday – Thursday	9:00 a.m. – 4:00 p.m.	9:00 a.m. – 4:00 p.m.
Friday	9:00 a.m. – 5:00 p.m.	9:00 a.m. – 5:00 p.m.
Saturday	9:00 a.m. – 12:00 p.m.	9:00 a.m. – 12:00 p.m.

We look forward to serving you at our North Greenbush branch as well as all of our other branch locations across our network. Other nearby locations include 30 South Pearl St. Albany and 255 Delaware Ave Delmar. For a full list of branch locations and hours, please visit <https://www.berkshirebank.com/locations>

You will continue to receive the same friendly service from our bankers, who are ready and eager to help in any way possible. If you are interested in additional banking options, whether you are on the go, or from the comfort of your home and office, we offer flexible banking solutions, including our personal MyBanker program, to suit your busy life. To learn more about these flexible banking options, go to [berkshirebank.com/flex](https://www.berkshirebank.com/flex).

Thank you for being a loyal Berkshire Bank customer. We look forward to continuing to meet your individual financial needs, whatever they may be. If you have any questions, feel free to contact us at 800.773.5601.

Sincerely,

Ryan Shorette
SVP, Head of Retail Branch Banking