



March 18, 2019

Dear Valued Customer:

We're Moving – But Not Too Far

Due to construction, our 1057 Main Street Holden branch will temporarily relocate to 1059 Main Street in Holden. This space at 1059 Main Street will allow us to continue to provide you with the same superior service from the same friendly faces you've come to know at the current Holden branch. Plus, this temporary location is right next door, just 50 feet away with access from the same parking lot, while our original location is being re-developed into a bright, new facility.

With this temporary relocation comes the introduction of new technology: MyTellerSM - an interactive teller service. MyTellerSM offers the combination of state-of-the-art technology with the human touch of personal teller service and the convenience of an ATM. In order to better serve your needs, the My Teller technology provides you with extended lobby hours and outside walk-up service.

Our last day of operations before reconstruction at the 1057 Main Street branch will be Friday, June 28, 2019. We'll reopen next door at our 1059 Main Street location on Monday, July 1, 2019.

Current branch location:	New branch location:
1057 Main Street Holden, MA	1059 Main Street Holden, MA

We invite you to come visit us at our 1059 Main Street location. Parking is available in the same parking lot. Extended hours at the new location are as follows:

	Lobby	MyTeller SM
Monday - Wednesday	8:30am – 5:00pm	7:00am – 7:00pm
Thursday - Friday	8:30am – 6:00pm	7:00am – 7:00pm
Saturday	8:30am – 12:30pm	8:00am – 2:00pm
Sunday	Closed	10:00am – 2:00pm

We look forward to serving you at 1059 Main Street while our original location is being re-developed, as well as all of our other Commerce and Berkshire Bank branch locations across our network. We are dedicated to providing you with excellent service and we are committed to making this transition as seamless as possible. Please feel free to contact the Holden branch at 508.829.0093, if you have any questions.

Thank you for being a loyal Commerce Bank customer. We look forward to continuing to meet your individual financial needs, whatever they may be. Life is exciting. Let us help.

Sincerely,

Brian Sullivan
SVP, Branch Banking